

Ask-WA: Statistical Comparison  
q.1 of 2010 vs q.1 of 2009

Ask-WA Cooperative Statistics

3 months, q1

2010 - January - March	academic coop	public coop	email coop	UW	KCLS	2010 totals
email rec'd	265	7,796	853	2,720	807	12,441
chat req	1,823	7,590	218	3,834	1,845	15,310
chat acc	1,466	5,693	216	3,157	1,355	11,887
ans %	80.4%	75.0%	99.1%	82.3%	73.4%	77.6%
qwid	275	1,792	143	1,967	0	4,177
qwid %	15.1%	23.6%	65.6%	51.3%	0.0%	27.3%

Compared to 2009:	%
640	105.4%
2,024	115.2%
1,130	110.5%
-3.3%	95.9%
179	104.5%
-2.8%	90.7%

2009 - January - March	academic coop	public coop	email coop	UW	KCLS	2009 totals
email rec'd	235	6,889	1,066	2,607	1,004	11,801
chat req	972	6,610	427	3,297	1,980	13,286
chat acc	1,113	4,991	414	2,827	1,412	10,757
ans %	114.5%	75.5%	97.0%	85.7%	71.3%	81.0%
qwid	174	1,988	253	1,583	0	3,998
qwid %	17.9%	30.1%	59.3%	48.0%	0.0%	30.1%